

# CUSTOMER SERVICE AND TRAINING

## S+R EXPERIENCE

- Training developed by S+R for S+R equipment.
- Benefit from in-depth “hands-on” troubleshooting training.
- Easy, convenient, and cost effective.
- Increase the performance of your equipment, minimize costly machine downtime, increase your return on investment, improve safety, and enhance operator performance.
- S+R has trained hundreds of mechanics and thousands of linemen with our In-service and Training programs.

## IN-SERVICE OPERATIONS TRAINING

- Every unit comes with training to bring the unit into service.
- A S+R Equipment Specialist will spend time with your crew to familiarize them with the equipment.

## CLASSROOM SERVICE TRAINING

- Machine Operation.
- Electrical and Hydraulic Schematics.
- Troubleshooting on a machine.
- Preventive Maintenance.
- Best Management Practices.
- Machine Accessories.
- At your facility or at Sherman+Reilly.

## KNOWLEDGE BASE

Increase the knowledge base of your operators and mechanics.

## DECREASED DOWNTIME

Have less downtime due to a better understanding of the unit, operational functions, components, and system.

## PREVENTIVE MAINTENANCE KNOW-HOW

Learn PM and “best practices” from factory service technicians.

## INCREASE UNIT LIFE-CYCLE

Have a longer service-life from a well-maintained unit.

## DECREASE IN SERVICE CALLS AND EXPENSE

Shipping to the factory for non-warranty service is lost productivity and added expense.

