

CUSTOMER SERVICE AND TRAINING



S+R EXPERIENCE

- Training developed by S+R for S+R equipment.
- Benefit from in-depth “hands-on” troubleshooting training.
- Easy, convenient, and cost effective.
- Increase the performance of your equipment, minimize costly machine downtime, increase your return on investment, improve safety, and enhance operator performance.
- S+R has trained hundreds of mechanics and thousands of linemen with our In-service and Training programs.



IN-SERVICE OPERATIONS TRAINING

- Every unit comes with training to bring the unit into service.
- A S+R Equipment Specialist will spend time with your crew to familiarize them with the equipment.

CLASSROOM SERVICE TRAINING

- Machine Operation.
- Electrical and Hydraulic Schematics.
- Troubleshooting on a machine.
- Preventive Maintenance.
- Best Management Practices.
- Machine Accessories.
- At your facility or at Sherman+Reilly.



KNOWLEDGE BASE

Increase the knowledge base of your operators and mechanics.

DECREASED DOWNTIME

Have less downtime due to a better understanding of the unit, operational functions, components, and system.

PREVENTIVE MAINTENANCE KNOW-HOW

Learn PM and “best practices” from factory service technicians.

INCREASE UNIT LIFE-CYCLE

Have a longer service-life from a well-maintained unit.

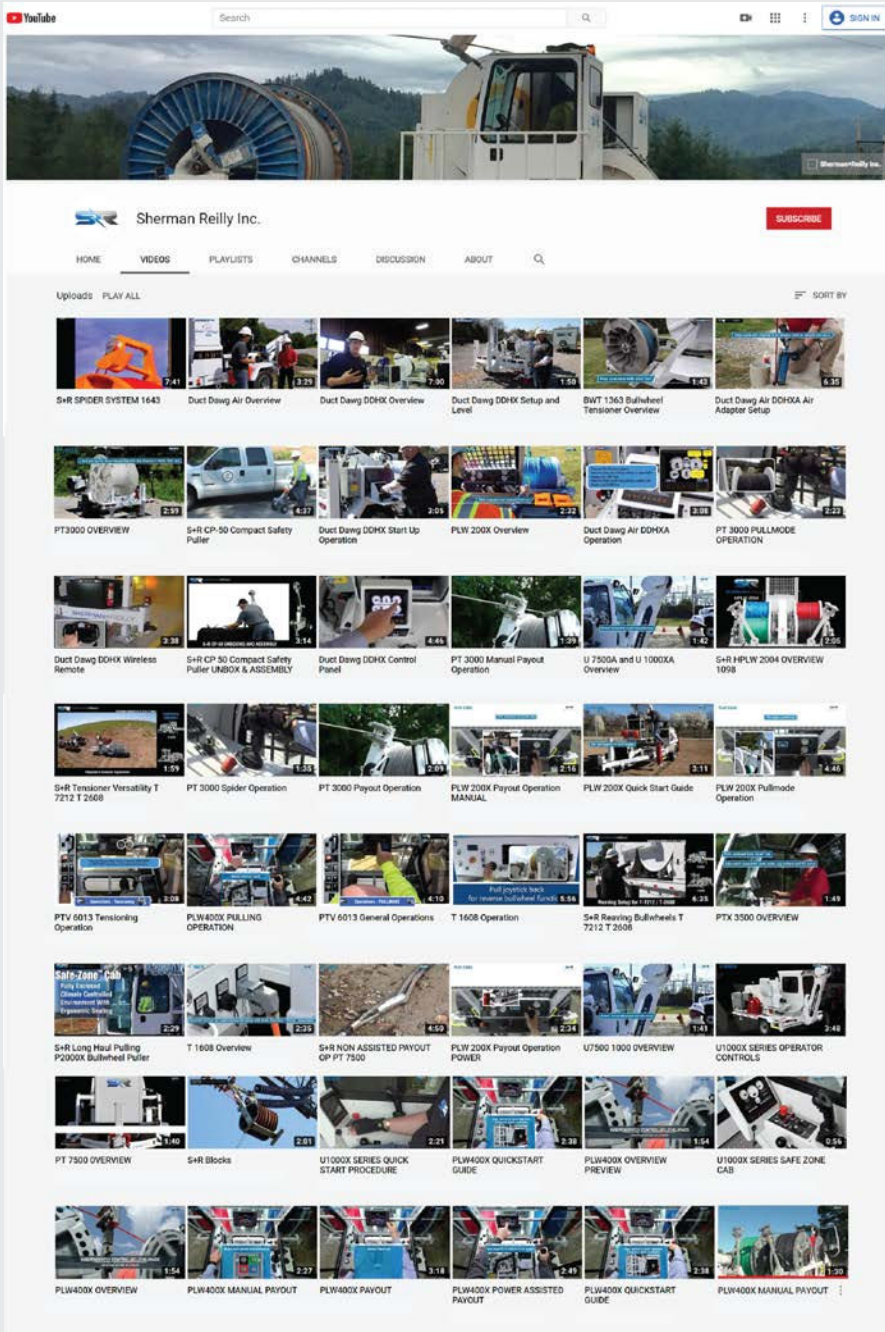
DECREASE IN SERVICE CALLS AND EXPENSE

Shipping to the factory for non-warranty service is lost productivity and added expense.



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When you purchase Sherman & Reilly equipment, you have access to training for the life of that equipment. For more information about training programs, please call 800-251-7780 or email: Training@sherman-reilly.com.



ON-LINE VIDEOS

Sherman+Reilly provides dozens of training and feature overview videos on-line for end users to better understand how to operate S+R equipment. These videos can be used to help get a crew up to speed or as a refresher.

Subjects

- Towing Safety
- Pre-Operations
- Setup
- Pulling
- Payout
- Accessories

Series

- PLW-200X
- PT-3000
- PLW-400X
- DuctDawg
- PTV-6013
- T-1608
- U-Series

YouTube

